

Alerts Use-Case: Structured Output Type

This tutorial describes how to set up presets for Notification Center using Alerts as the entity type.

Preset setup

Step 1: Getting started

- Navigate to **Integrations > Notification Center > Presets > + New alert preset**. Select the destination type as the basis for your notification.

The [schema](#) presented in the preset is determined by destination type, entity type, and output type. In the example below, the user chooses the System preset for Alert notifications sent to Slack. The output type is basic, consisting of Title, Description, and Footer.

Step 2: Configure the General preset layer

You'll be presented with the General configuration layers for the selected destination type. You may choose to keep as-is or [customize](#) any fields to fit your needs. Add or remove functions and insert free text in any templates as desired.

Step 3: Configure the Override preset layer

Configure the preset layer by first selecting an option from the left-hand panel. Click **+ Add override template** to select the desired subtype.

Message

+ Add override template

Metric Threshold Alert

Logs Immediate Alert

Logs Threshold Alert

SLO Threshold Alert

Title

:rotating_light: {{alert.status}} {{alertDef.priority}} - {{alertDef.name}} :rotating_light:

The title of the Slack notification.

Description

```
*{{ alert.timestamp | epoch_seconds | date
(format="%d/%m/%y - %H:%M:%S")}}*

*Alert Type:*
`{{alertDef.type}}`

{% if alertDef.typeDefinition.metricThreshold is
defined %}
```

A brief description of the Slack notification.

As with the General layer, you can then either keep the default configuration or [customize](#) it to suit your needs.

In the example below, the user configures the Override layer for the following alert source subtype: **Metrics Threshold Alert / Status: Triggered**.

Message

SimpleAdvanced

+ Add override template

General

Metric Threshold Alert

TriggeredResolved

Title

:rotating_light: {{alert.status}} {{alertDef.priority}} - {{alertDef.name}} :rotating_light:

The title of the Slack notification.

Description

{{ alert.timestamp | epoch_seconds | date (format="%d/%m/%y - %H:%M:%S")}}

Alert Type:
`{{alertDef.type}}`

{% if alertDef.typeDefinition.metricThreshold is defined %}

A brief description of the Slack notification.

Footer

 **NOTE**

When a template is customized in either the General or Override layers of a Custom preset, it becomes independent of the System preset.

Here are the implications for the use-case above:

- **Title** has been customized. Future system updates to this field will not be inherited.
- **Description** has been customized. Future system updates to this field will not be inherited.
- **Footer** continues to inherit from the System preset. If Coralogix updates the **Footer** template in the system preset, the change will automatically apply to this Custom preset.

For details on customizing your schema and examples, see [Dynamic Templating](#).

Step 4: Define Triggered and Resolved configurations

For Alerts, define message configuration versions for Triggered and Resolved notifications in the specific entity subtype. While both structures are similar, the templates differ slightly. Navigate between the **Triggered** and **Resolved** tabs to view and modify the respective configurations as necessary. Keep in mind that any customizations made to one version do not automatically carry over to the other version.

Step 5: Validate and save the preset

Once you're done, you may select a connector and click **Send test notification** (optional). This sends a notification with hard-coded example values to the selected channel. Once saved, the new preset will then appear in the **Presets** tab.

Final notification output

When an Alert is triggered, the final notification is sent based on the preset configuration, with more specific, Custom configurations taking precedence over more general, System configurations.

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